



The 911 Stylist Beauty Services Contract Agreement

WWW.THE911STYLIST.COM | INFO@THE911STYLIST.COM

OFFICE: 855-998-4247 ADDRESS: 794 Big Tree Drive Suite 100 Longwood, Florida 32750

Office Hours: Monday Through Friday 8 AM TO 5 PM

Bride's Name: _____ Partner's Name: _____

E-Mail: _____ Mobile Phone: _____

Alternate e-mail _____ Alternate Phone number: _____

Home Address:

Preferred Method of contact: E-Mail _____ Phone _____ Text _____

Wedding Date: _____

Where Will We Be Meeting you? _____

Event Start Time: _____ What Time You Need to Be Ready By? _____

What time does your bridal party need to be ready by? _____

Can We Use Your Photos for Our Portfolio or Publicity? Yes / No

How Did You Hear About Us? _____

Do You Have an Event Hashtag # _____ What is your Instagram? _____
(If So, what is it?) (We like to tag our brides)

PLEASE INITIAL IF YOU AGREE WITH THE FOLLOWING

_____ All our artists are Independent Contractors. The 911 Stylist is not responsible for the artist's work. We have the best artists in the industry with impressive portfolios, resumes. Talent, work ethic and professionalism. They are responsible for their own work.

_____ The 911 Stylist reserves the right to terminate a contract due to harassment or a client making it difficult for the artist to fulfill their job to the best of their abilities.

_____ The deposit is NON- REFUNDABLE. It secures the time contracted based on the services that have been contracted.

_____ There is a \$25 per hour early morning fee per artist. Every hour before 8 am.

_____ There is a 4% fee on all credit card transactions.

_____ Client is responsible for parking fees.

_____ In the event that additional services are necessary, we will provide clients with an estimate prior to commencing such services. Should we determine that additional assistants are needed for the day of the wedding due to factors such as guest count, venue type and/or amount of time required, clients shall be responsible for additional cost of each additional assistant at the rate of two hundred-fifty (\$250) per assistant.

www.the911stylist.com

CANCELLATION POLICY

PLEASE INITIAL IF YOU AGREE WITH THE FOLLOWING

_____ There is a 90 DAY CANCELLATION PERIOD. Should the Client elect, for whatever reason, to cancel this agreement, Client hereby agrees to provide a written notice of intent to cancel this agreement. There shall be no refund of deposits due to the reservation of the wedding date. In addition, there shall be no refund to any additional payments made and will be considered payment for services rendered to date. Any services that are contracted and decide to cancel within the 90 days there is a FULL CHARGE. You may replace the contracted services with other services or person. Please make sure the parties that are on the contract, are committed and will not cancel.

_____ We are on the clock. We have arrived on time and unable to perform the agreed to services at no fault of The 911 Stylist
(ex: Party arrives late, hotel or lodging issues, bad weather etc. Be advised there will be WAIT RATE of \$100 per hour to be billed in 15minute increments applied to the final invoice. PLEASE make sure everyone is arriving and is prepared on time. We have accommodated the schedule to ensure your party is satisfied. We CAN NOT guarantee top quality results if the agreed to time frame to perform our services is not met.

You may add services if timing and staffing permits.

_____ Please have every one's hair DRY and ready to go. Washed the day before is preferred. Having to take time to dry hair takes extra time and is an extra service.

POLICIES & FAQ

A trial run can be performed prior to the signing of the contract to ensure satisfaction, or you have the option to sign the contract to secure your date with or without a trial, A trial is recommended but not mandatory.

We conduct trials Monday Through Fridays: 8 am - 5 pm **Weekends are reserved for weddings & special events.**

Our clients book typically a year in advance and we cannot hold your event date without the contract signed and credit card number.

If the timeline exceeds the quoted contract timeline on the client's behalf, a \$24.99 hourly rate per stylist will apply as to keep us on track for other potential events scheduled that day.

If the bridal party is late for the start time on the contract, we will do our best in the time remaining to complete all the services scheduled. If time run out before the services are completed, the full amount will still be charged.

We can accommodate any size wedding party. You can reserve us for as many days as needed. Weekends do book quickly so the sooner you book the better.

The party must come with clean, dry hair.

Our fee for having to blow out client's hair starts at \$45.

We provide touch up services and style changing for \$99 per hour. An additional \$49.99/hour for each assistant required for touch ups.

Travel Fees are based on your location. \$50 minimum / .63 Cents per mile for total miles traveled to and from artist's residence. Parking fees will be added on to your total if applicable.

There is a \$24.99 premium service rate per hour before 8 am per artist.

Holiday bookings (Thanksgiving Holiday- Thurs through Sun, Christmas Eve, Christmas Day, NYE, New Year's Day, Independence Day, as well as long weekends including Memorial Day weekend- Fri through Mon & Labor Day weekend- Fri through Mon): Holiday fee is an additional \$199.99 per holiday date.

LEAD & ALTERNATIVE ARTIST: In an extreme/unforeseen circumstance such as an "Acts of God", accident, illness, etc. The 911 Stylist reserves the right to have one of their alternative artists perform services in place of prior scheduled artist. In most cases the Lead Artist will work on Bride. If time permits Lead Artist will be perform services on attendants scheduled.

SERVICE LOCATION AND REQUIREMENTS: Location of service for the day-of-event will be at the discretion of the client, but there are certain requirements to perform services. A "set up" table/work area needs to be made available for the artist at said location. Working electrical outlets must also be made available for use by artist. Ample lighting, whether by means of natural light or by lamps, is necessary for services to be performed properly. A chair is requested. Climate controlled area for makeup must be granted at all time.

PEAK SEASON: Due to heavy volume, The 911 Stylist does not take the "Bride Only Package" during peak bridal/event season of Sept-Dec March, May, June and on holiday weekends. There is a minimum number amount necessary to book during this time. Exceptions will be made on a case-by-case basis so please inquire. If less than 5 hair and makeup services are granted during peak seasons The 911 Stylist team will schedule morning late afternoon time slot in order to accommodate other weddings/events as well.

MINIMUM: There is a minimum amount of \$500.00 or Bride Only Package + 2 Adult Hair and/or Makeup services required for an on-location wedding. If client does not meet the minimum for on location services in studio appointments maybe available. Each client's needs will be discussed on a case-by-case basis.

POLICIES & FAQ

ADDITIONAL FEES, LOSS AND DAMAGES: Where parking, valet or toll fees may be accrued; the amount will be due for payment on the day of the event.

AIRFARE AND ACCOMMODATIONS: All costs for travel to a booked event are to be paid by client. Costs may include, but are not limited to drive/travel, airfare, hotel, transportation, parking, per diem, service incidentals and all taxes.

LIABILITY: Any skin condition including dehydrated skin should be reported by the client to the makeup artist prior to application and, if need be, a prearranged trial or sample test of makeup may be performed on the skin to test reaction. Client(s) agree to release the makeup artist, The 911 Stylist, and/or all of its employees and agents from liability for any skin complications due to allergic or rare reactions. It is the responsibility of client to provide special makeup or products which they require for allergy reasons or sanitation purposes/needs. I.e., personal mascara & lipstick. The 911 Stylist, and/or all of its employees and agents cannot guarantee the longevity of the overall look when using the client's makeup, hair or beauty products.

GRATUITIES: Gratuities are NOT INCLUDED in the pricing lists. 20% Gratuities (of all services performed) will be added to final payment for clients with 4 or more services. For Agreements containing 3 or less suggested gratuity is 20% (of all services performed). Gratuities can be paid by in cash to individual artists.

Please feel free to add into your payment or to discuss bridesmaids/attendants paying their stylist individually.

PAYMENT: The FINAL balance is due **30 DAYS** before the event as one payment - no exceptions. The person(s) responsible for the entire balance of payment is the person(s) who has signed the booking agreement. Acceptable forms of payment are: Credit cards, cash, cashier's check, money order, bank deposit and PayPal payments made payable to The 911 Stylist.

Any final balance not paid 30 DAYS before the event will incur a 25.00 late fee per day.

SEVERABILITY: If any provision or provisions of this Agreement shall be held to be invalid, illegal, unenforceable or in conflict with the law of any jurisdiction, the validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired thereby.

RETURNED CHECK: If any check is returned by the bank for non-sufficient funds (NSF) a \$30 fee will be charged on top of bank fees and 100% of all fee's agreement. Any booking made under such circumstances, (NSF), is subject to cancellation and any deposits paid will be forfeited.

ONE PARTY CHECK: One check per Event/ Bridal party. Cash will always be accepted however multiple/split checks are not allowed from 3rd party.

PAYMENT OPTIONS Please make all payments payable to "The 911 Stylist"

DEPOSIT: 20% non-refundable deposit is required to hold date.

Current service fee is 4 %

If mailing a check or money order, please submit payment to the following address:

The 911 Stylist

Hair & Beauty Lounge

794 Big Tree Drive Suite 100

Longwood, Florida 32750

Approved & Authorized by

Client: Signature: _____

Date: _____

Credit Card Authorization

(BALANCE IS DUE 30 DAYS PRIOR TO EVENT)

I _____ authorize The 911 Stylist

to charge the following credit card (circle one)

Visa Mastercard American Express Discover

_____ To pay for the deposit of 20% of the Wedding
Services. (Initial)

_____ To pay remaining invoice balance for event Services. (Initial)

Event Date: _____

Credit Card Number: _____

Expiration Date: ____/____ Security Code: _____

Billing Address:

Signature of Card Holder: _____

Printed Name of Card Holder: _____ Date: _____

VENDOR INFORMATION

Photographer: _____

Video: _____

Venue: _____

Floral: _____

Cake: _____

Gown: _____

DJ / Entertainment: _____

Catering: _____